

Information pack 3.1
Hillingdon Adult Mental Health – Key performance indicators

Hillingdon Caseload at 25/08/2012: 3817

Average Hillingdon Referrals per Week 2012-13 financial year: 193

Achievement of Performance Targets

Target Name	Target	2010_11				2011_12				2012_12	
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
7- day follow up	95%	88	100	86	100	94	100	85	100	98	100
CPA Reviews	95%	94	97	96	96	99	97	98	98	97	98
Delayed Transfers of Care	<=7.5 %	19	23	11	13	18	19	6	5	14	8
Gatekeeping	90%	94	100	100	100	100	100	89	91	100	96
New EIS Cases	38	9	29	36	48	12	21	29	39	8	12
NHS # Data Completeness	99%	98	97	99	99	98	99	99	98	98	98
Home Treatment Episodes	509	182	372	572	658	147	260	394	546	120	159
Self Directed Support	30%	N/A	N/A	N/A	N/A	1	1.3	1.0	1.2	1.4	8.0
Placement Reviews	100%	N/A	N/A	N/A	N/A	83	61	66	72	N/A	69
Assessment Waiting Times	60%	29	32	36	65	53	67	67	75	54	48
Carers Assessments	30%	N/A	N/A	N/A	N/A	4	5	7	15	3	4
Service Users receiving review	100%	N/A	N/A	N/A	N/A	11	25	53	64	41	32

Headlines

Performance has improved over the past 3 years with targets usually being achieved consistently at quarter end.

Additional information is now collected in relation to Self Directed Support, Placement reviews, Carers Assessments and Social Care Reviews These are under-performing but action plans are now in place to address these.